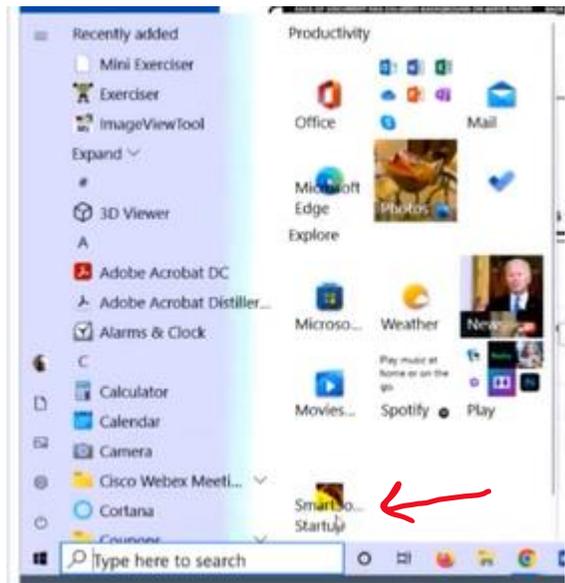


Smartsource RDN Troubleshooting (won't initiate)

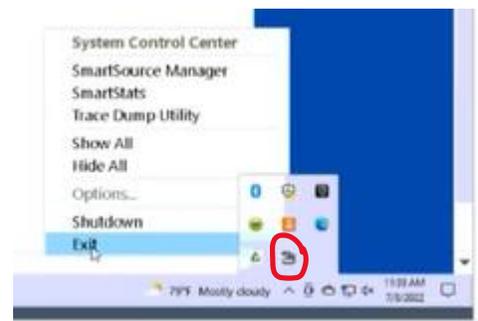
Check the pop-up arrow in the bottom right corner of your screen to see if the Smartsource icon is there.



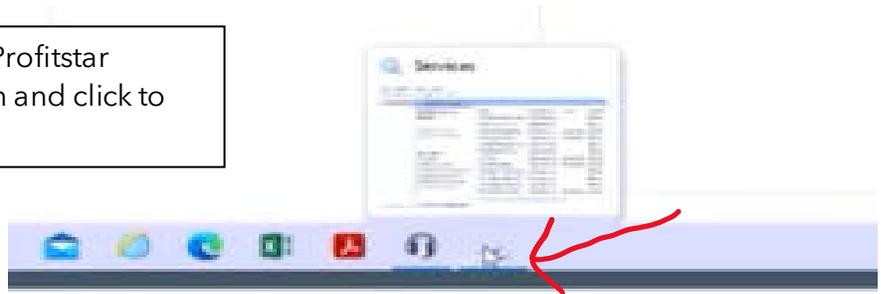
If it isn't running, check here, and click on this Smartsource Startup icon to start it up.



Go to the pop-up arrow in the bottom right-hand corner of your screen and right click on this Smartsource icon, then click exit.

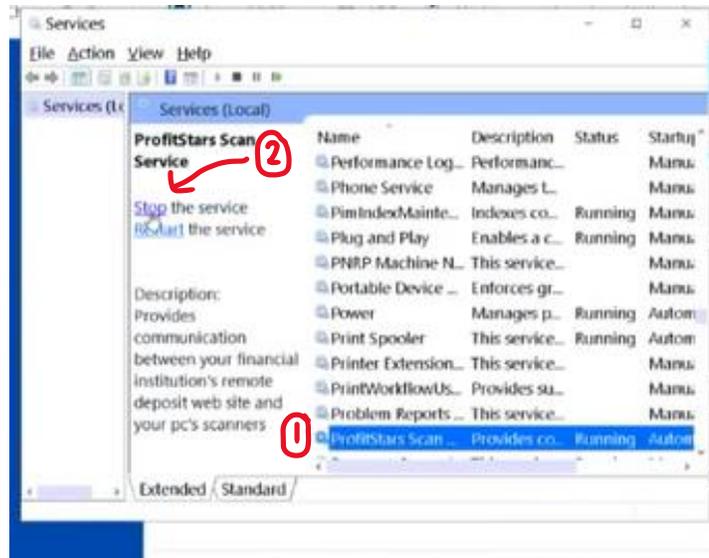


Locate the Profitstar Service icon and click to open



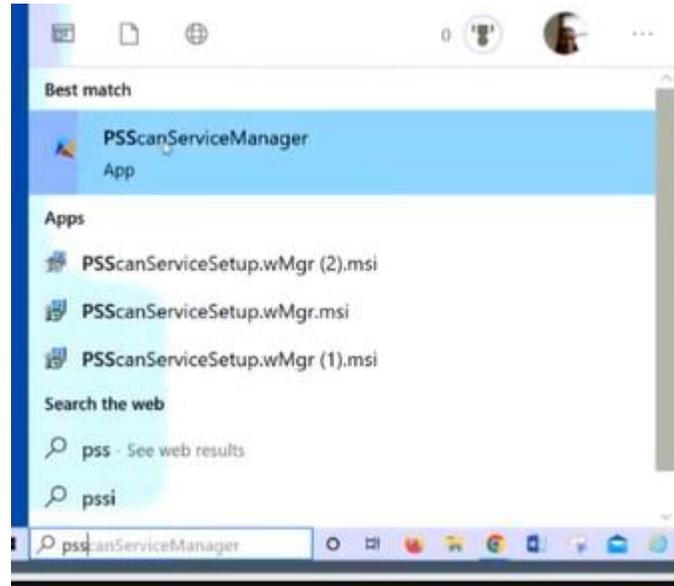
Once open,

- 1) Select Profitstars Scanner, then
- 2) Select stop and start to reboot the service

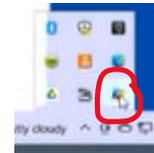


PSScanServiceManager

Another method to do this is by searching "PSScanServiceManager" in the search bar in the bottom left of the screen.



Once this is active, it will be above the pop-up arrow in the bottom right-hand corner of the screen.



Click the stop, then Start button to stop the service and reboot it.

